



Weather, Cancellation & Refund Policy

Our Commitment

The safety of our participants, families, volunteers, and staff is our highest priority. While we strive to hold every class as scheduled, weather and other safety concerns may require classes to be modified or canceled.

Weather Guidelines

Classes are generally cancelled under the following conditions:

- **Air Quality:** Air Quality Index (AQI) of **201 or higher** ("Very Unhealthy"). The AQI measures the level of air pollution and the potential health risk of outdoor activity.
- **Heat:** Heat Index of **105°F or higher**.
- **Lightning/Severe Weather:** Any lightning, severe thunderstorms, tornado warnings, or other hazardous weather.
- **Course Conditions:** If the golf facility is closed or staff determine the course is unsafe or unplayable.

Rain alone will not cancel class. Classes will continue in light or moderate rain provided there is no lightning, the golf course remains open, and conditions are safe for instruction.

Program Modifications

To promote participant safety, First Tee – South Central Wisconsin may shorten class time, increase hydration breaks, modify activities, or relocate instruction when appropriate. Modified classes are considered completed classes.

Cancellation Notification

Families will be notified by email as soon as possible when a cancellation decision has been made.

Refund Policy

- The **first weather-related cancellation** during a program session will not be refunded or rescheduled.

- If **two or more classes** are canceled due to weather or other safety-related circumstances, families will receive a **prorated refund** for each canceled class beyond the first.
- If a class has already begun and must end early due to changing conditions, it will be considered a completed class.

Final Decision

Participant safety will always take precedence over the schedule. First Tee – South Central Wisconsin reserves the right to modify, delay, suspend, or cancel programming whenever conditions are determined to be unsafe.